

All Inclusive formula

Dear Guest,

Thank you for choosing Continental Garden Reef Resort to be your home during your stay in Sharm el Sheikh, in order to keep your stay as pleasant and agreeable, please, be aware of the following notes and information. Bearing in mind that we will do our best to resolve any inconvenience that might occur within minutes of our knowledge.

Restaurants & Bars

Name	Activity	Location	Meal	From	To
Olive tree	Main Buffet Restaurant	Main building	Breakfast with beverages in glasses	07:00 hrs.	10:00 hrs.
			Lunch with beverages in glasses	13:00 hrs.	15:00 hrs.
			Dinner with beverages in glasses	18:30 hrs	21:00 hrs.
			Late dinner <i>Prior booking</i>	22:00hrs	24:00hrs
The Horizon	Snack Bar	Lower swimming pool	Wide selection of beverages in Plastic cups Fresh croissant & Danish, tea/coffee snacks.	10:00 hrs.	17:00hrs.
				10:00 hrs	12:00 hrs.
Laguna Bar	Bar/Snack	Main Swimming Pool	Wide selection of beverages in Plastic cups Ice Cream	10:00 hrs.	17:00hrs.
				15:00 hrs	17:00hrs
On The Rocks	Bar/Snack	Hotel Beach	Wide selection of beverages in Plastic cups Snacks	10:00 hrs	17:00 hrs.
				12:00hrs	15:00hrs
Los Amigos Pub	Bar/Disco	Main Building	Wide selection of soft beverages in glasses and plastic cups. Daily Discotheque Activates Wide selection of beverages in Plastic cups	17:00 hrs.	24:00 hrs.
				24:00	07:00AM
Satellite Beach bar	Bar	Hotel Beach	Wide selection of beverages in glasses (No Beer)	10:00 hrs.	Sun Set
Los Amigos	Italian Restaurant	Main Building	<i>Prior booking is required at 9.00 for the same day</i> <i>Day by Day</i>	19:00 hrs.	22:00 hrs.
El Salamlek Bar	Lounge and Bar	Main Building from 10:00 Am Till 12:00 Midnight	Wide selection of beverages in Plastic cups	10:00	24:00
			Late breakfast (Fresh croissant & Danish, sausages)	11:00	12:30
			Fresh English cake & cooks tea/coffee snacks.	16:00	17:30
Al Hamra	Lebanese Oriental Restaurant	Main Building	<i>Prior booking is required at 9.00 for the same day</i> <i>Every Day</i>	19:00 hrs.	22:00 hrs.

Kindly please don't take any food & beverages outside the Restaurants or bars for hygienic and environmental reasons.

Beverages

Following beverages are included based on local brands

Daily starting from 10:00 AM to 07:00 AM

Soft drinks, mineral water, juices, local wine, Beer and spirits (whiskey, rum, vodka, brandy, Jin)
All above mentioned beverage items are served in glasses for guest enjoying the all inclusive package
1 small bottle of mineral water per adult daily.

Restaurants Dress Code Regulations:

As a kind of courtesy to all our guests, we would like to remind you that the dress code in our restaurants is Decent Casual. Sleeveless shirts, or T-Shirts, shorts, sports shoes, flip-flops and beachwear are not accepted in all the restaurants.

Room service: Room service menu is available in the room, for any requests please dial 32 (Extra charge)

Reception: Check in Time: 14:00 **check out Time:** 12:00 Late check out upon availability (Extra).

Guestroom Linen: Kindly leave hotel Towels, Pillows & Blankets in the room while going to excursions in order to keep it in good state for usage.

Missing Towels: Management would be very sorry to charge each missing Towel or card the amount of 100 L.E.

Meals: If you start your stay by Lunch, you would end by Breakfast at Departure day, and if you start by Dinner, you would end by Lunch.

Swimming pool

For your safety kindly be informed that it isn't allowed to swim at the pool or the beach after the sun set

Aqua Park:-You can use the Aqua Park from 10:00AM Till 12:00 Midday & from 13:00 Till 15:00 located at our sister Hotel Continental Plaza, take your towels from the Hotel.

Shuttle Bus:

Daily Chargeable Service by 3 \$ per person two ways:

From Hotel to Na'ama Bay & Old Market	from Na'ama Bay & Old Market to Hotel
20:00	23:00
21:00	24:00

Daily Free Service two ways:

From Hotel to Old Market	from Old Market to Hotel
11:00	13:30

For reservation, please contact the front desk

Telephone Service:

To dial from room to room: please dial 8 then room number.

To call externally: please dial 9

To call the operator: please dial 0

For any information about Local & International Calls prices, please contact the operator.

If there is no answer, please hang up the telephone before 15 seconds otherwise this trial will be charged for 30 seconds call.

Internet:

Internet Desk is available at the lobby area next to Telephone Operator.

For WI FI internet service, please contact Telephone Operator (Extra charge service).

- One hour 10\$ and you can login and logout many times within 24 hours from the time you enter the code
- Half hour 5\$ you can use it only one time

Doctor:

Available in hotel 24 hours (payment)

Safe box

Safe box is placed in Guest room for your safety and comfort; please keep your valuables inside.

Upon your departure please leave the Safe Box's door opened.

Hotel Management is not responsible for any Valuables not kept in your Safe Box or left in public areas.

Please switch off your mobile or any electric device whenever putting inside the safe box otherwise you will be charged by the cost of damages.

Shopping center:

Open every day from 10:00 am to 10:00 pm, you can find souvenir shops, photographer, perfumes shops

Beauty center-hairdresser opened every day, for reservations please dial 1706.

Health club:

Open every day from 09:00 AM to 20:00 PM

- GYM is Free;
- Sauna, Jacuzzi, steam bath and massage are chargeable Services.

Extra Charge Outlets

- **Laundry Service:** You have in the room Laundry list with prices for this service.
- **Shisha corner-** Located near the El Hamra restaurant, and El Salamlek bar serving traditional Shisha Smoking

Leisure Facilities

- Tennis court is free of charge until sunset
- Tennis rackets and balls are available on the health club reception (payment)
- Football court free of charge until sunset
- Billiard (only 2 tables free in Los amigos pub from 08:00 till 20:00).

Continental Garden Reef Management wishing you a memorable and pleasant stay